



GOVERNOR'S
QUARTERS 
HILTON HEAD ISLAND, SC

About...



**85 GOVERNORS ROAD
HILTON HEAD ISLAND, SC 29928**

Thank you for choosing to stay at Governor's Quarters! We are delighted to have you! Please be sure to read this house manual in its entirety. Upon your arrival, you agree to abide by all house rules. Your security deposit may be at risk otherwise.

WiFi

WIFI NETWORK: GovernorsQuarters

PASSWORD: 85GovernorsHHI

We have the fastest internet speed offered by Spectrum in the area

Check-in/Check-out

4 PM/10AM

Early check-in or late check-out may be provided at the discretion of the host.

The guest shall allow the host (or designee) access to the property for purposes of repairs and inspection if required. The host shall exercise this right of access in a reasonable manner.

Emergency info

RESOURCES



911

Emergency phone number



HOSPITAL

Hilton Head Hospital
25 Hospital Center Blvd, Hilton Head Island, SC
(843) 681-6122



HOST

Courtney (252) 245-1902
On-call 24/7



FIRE EXTINGUISHER

Located underneath kitchen sink



FIRST AID KIT

Located underneath kitchen sink

Any house related issues, e.i. plumbing, lighting, supply shortage or general questions-please call or text the host and we will address it immediately.



House rules



NO SMOKING

NO SMOKING in house or within 15ft of any open door. \$400 charge for any lingering smell



QUIET TIME

10 PM – 8 AM



NO PARKING ON STREET OR GRASS

Park only in the paved driveway and pinestraw for overflow to right of driveway



TRASH

Put all trash in kitchen-sized bags before placing in cans. All trash outside of bags will not be taken



House rules



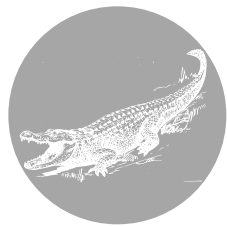
NO PARTIES OR EVENTS

No loud outdoor music to disturb neighbors



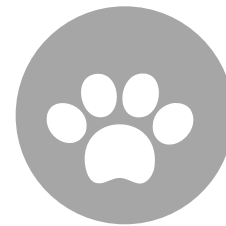
GUEST LIMIT

No more than 8 guests allowed overnight



ALLIGATORS/WILDLIFE

Beware of alligators throughout the island. Keep children and pets in close proximity. Do not feed wildlife



PET POLICY

Max 2 well behaved dogs.
\$200 fee for any undocumented pet or for excessive cleaning.
NO PETS ON FURNITURE

Security / Pet Deposit

The host may withhold all or part of the deposit. Cause for withholding deposit or charge for extra funds include, but are not limited to, the following:

- Excessive wear & tear*
- Pet urine, feces, excessive pet hair, stains left behind, scratches on furniture
- Excessive cleaning required from stay or pets (stains on linens, furniture moved, trash, etc)
- Lingering smell of smoke (\$400)
- Damage to the premises or any of its contents
- Missing items requiring replacement
- House rules not observed
- Not complying fully with the "Before You Go" checklist
- Occupancy limits not observed
- Disturbance complaints filed
- Evidence of a dog/cat that wasn't authorized (\$200)
- Charges for mailing personal items left behind

*Wear and tear defined: Leave it as you found it. Anything beyond a normal turnover/regular clean. The following but not limited to: no stains, dents, marks on wall, dents/scratches in appliances, missing items, moved furniture, excessive linen staining, etc.

Before you go, please...



Properly wash all dishes, dry, and return to their original place. Start dishwasher on express cycle for any last-minute dishes. Put all bath linens on laundry room floor. Start load for beach towels if used. Leave bedding as-is.



Empty and dispose of all used food items in fridge, freezer, and pantry including any kitchen items bought and used during stay. Please do not leave behind ***anything***- including plastic cutlery, condiment packets, napkins/plates, ice bags, spices, etc.



Empty all garbage from kitchen and bathrooms. Put bathroom trash in kitchen-sized bags before putting them in the bins located off of laundry room. *Ensure all trash is properly put in a kitchen-sized trash bag before putting in cans.*

Before you go, please...



If any pets, clean up feces, pet hair, and dispose. Any excessive hair/feces/stains left behind will be charged. Dog feces will need to be put into a kitchen-sized trash bag as well.



Close/Lower all shades throughout house.
Turn off all lights including exterior lights.
Lock all doors and windows if opened.



If bikes were used, send a picture of them locked up to get \$100 deposit returned. Spray down all beach equipment used.



Tidy up! An excessive amount of cleaning will result in extra cleaning charges

Thank you!

Useful House Info

BASIC CLEANING PRODUCTS

Located underneath
kitchen sink

DOG WASTE SCOOPER

Located in the service yard.
BE SURE TO PUT ALL DOG
WASTE IN A REGULAR
SIZED TRASH BAG BEFORE
PLACING IN CAN

MAINTENANCE DAYS

Trash picks up bags from
service yard every
Saturday. Landscapers
come every Friday

FIRE PIT & GRILL

Please be sure to turn
propane off at tank after
each usage

RAINY DAYS

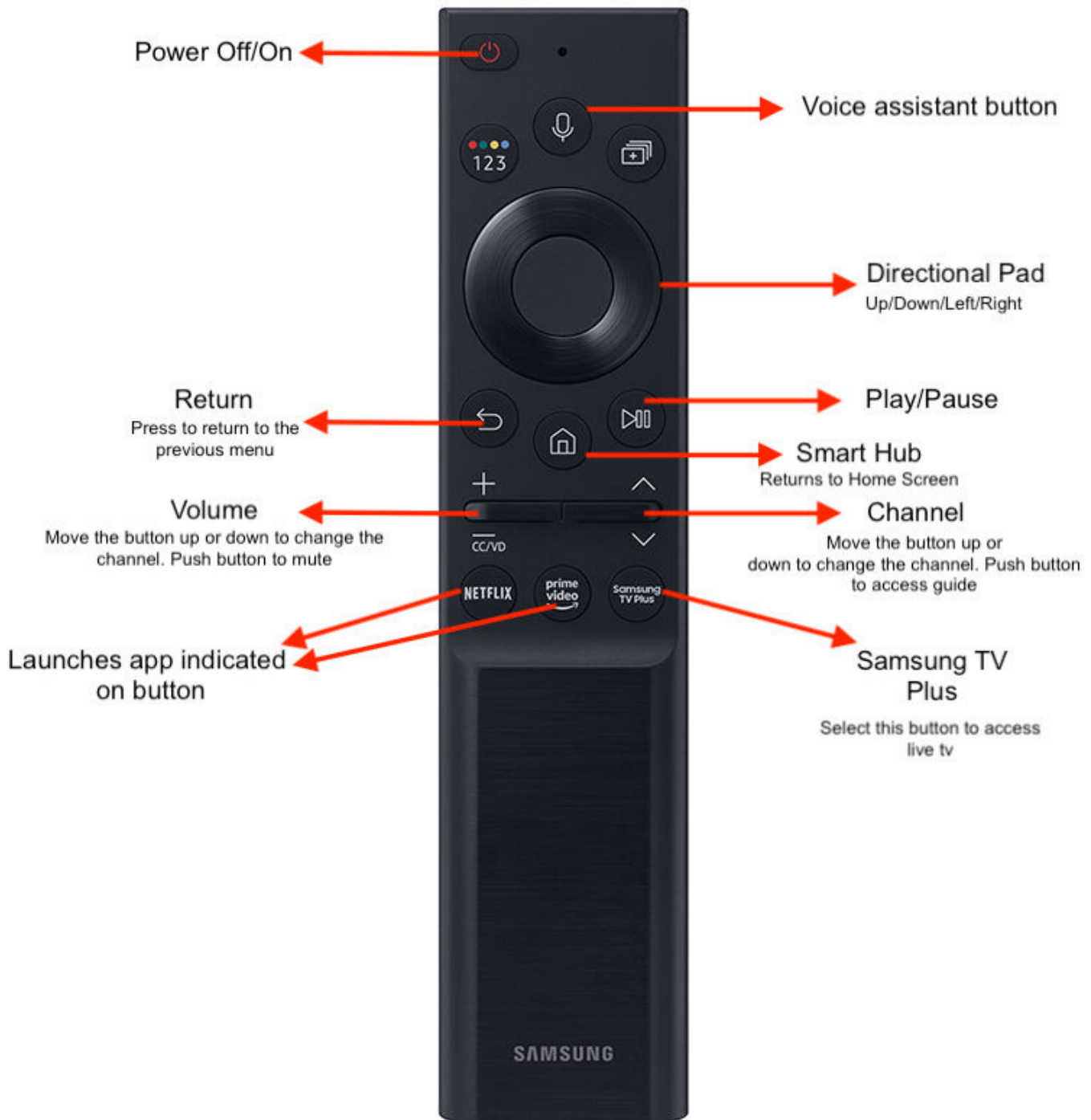
An assortment of games
and reading materials can
be found in built-in
shelving in living room

HAIR DRYERS

Located in each of the
bathrooms

House Guide: How-To's

TV Remote

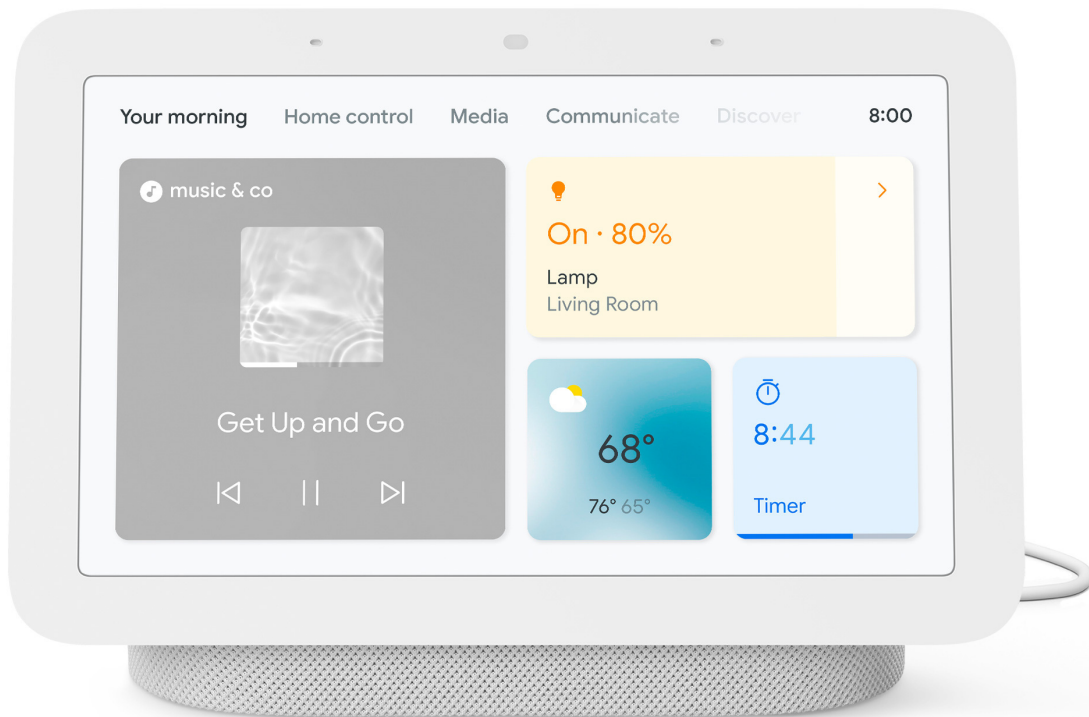


House Guide: How-To's

Google Hub

Simply touch the screen to view weather, time, etc.

Say things like: "Hey, Google! Play 'Brass Monkey' by the Beastie Boys"
"Hey Google, Volume up/down"
"Hey Google, turn off/pause"



This device's recording/video abilities have been turned OFF.

House Guide: How-To's

Nest Learning Thermostat



The thermostat runs on a preset schedule for the current season. This learning thermostat knows when to cool/heat.

House Guide: How-To's

SimpliSafe Security System



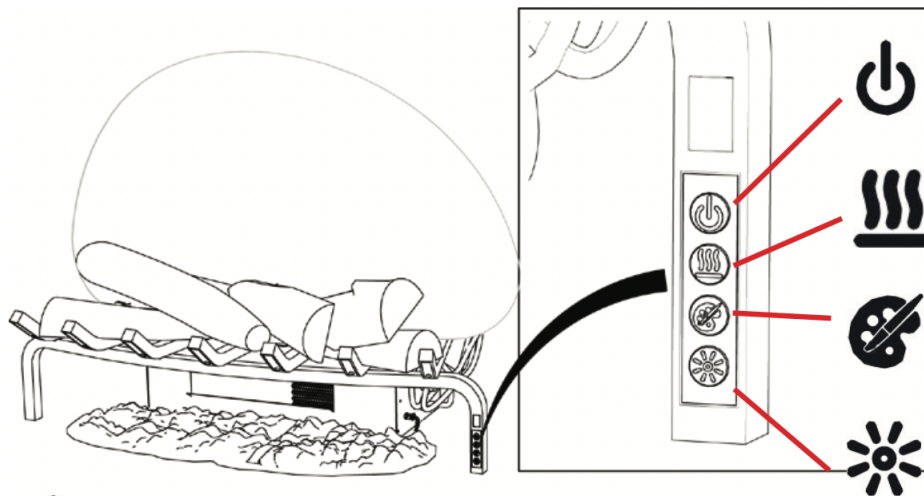
- When leaving the house, simply push "LOCK" on the exterior door keypads
- If you decide to arm the house at night -select "HOME"
- To disarm select "OFF" followed by your guest keycode
- A tone will sound each time a door is opened

House Guide: How-To's

Electric Fireplace

Manual Control

The manual controls for the Revillusion are located on the right-front leg of the log grate.



Power

Press to turn the flame effect on and activate the previous heat setting (Off, Low, or High). Press again to put the unit in standby mode.



Heat

- Heat On
Press to set the heat to Low (indicated by 1 short beep). Press again to set the heat to High (indicated by 2 short beeps).
- Heat Off
Press to turn heat Off (indicated by 1 long beep).



Color Themes

Press multiple times to change the LED lights from: flame base yellow, flame base blue, flame



Brightness

Press multiple times to toggle the log set LEDs through its four brightness settings.

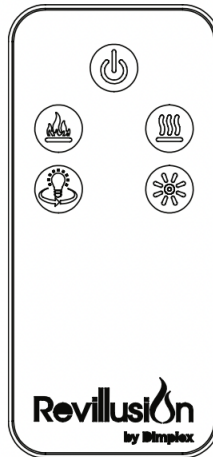
House Guide: How-To's

Electric Fireplace Remote

Remote Control

The fireplace is supplied with a multi-function remote control.

The remote control has a range of approximately 30ft (9m). To operate correctly, the remote control must be pointed toward the front of the unit.



Power

Press to activate the current standby state (On/Off).

• Standby State On

Press to turn everything Off. Press again to active the previous flame effect state.

• Standby State Off

Press to activate the previous flame effect state.



Flame

Press to light the back log, grate log, and ember mat, and start the flame effect.



Heat

Heat On

Press to set the heat to Low (indicated by 1 short beep). Press again to set the heat to High (indicated by 2 short beeps).

• Heat Off

Press to turn heat Off (indicated by 1 long beep).

! NOTE: After the heater is switched off, the fan will continue on for 60 seconds before turning off. The log LEDs remain On when the heater is ON and the flame effect is Off.



360° Light

Press multiple times to change the LEDs on the sides and back of the unit from natural yellow flickering to yellow solid to white flickering to white solid to Off. (Feature is active only when the flame effect is On.)



Brightness

Press multiple times to toggle the log set LEDs through its four brightness settings.



Color Themes

Press multiple times to change the flame base colors from Yellow to Blue to Off. (Feature is active only when the flame effect is On.)

House Guide: How-To's

Master Bedroom Fan

Turn the light switch "ON" and select from the remote what you would like the fan to do



Power ON/OFF: Press and release the power button to turn the fan and light on or off.



Fan speed: LEDs on the fan speed button will illuminate to the corresponding speed.

Press and release 1 time: turns the fan on high speed.

Press and release 2 times: turns the fan on medium speed.

Press and release 3 times: turns the fan on low speed.

Press and release 4 times: turns the fan off.



Light ON/OFF

Press and release the button to turn the light on or off.

Press and hold the button to activate the dimmer function.

